

## Indiana Healthcare Associated Infection Initiative Rapid Response Team Protocol Example

### DEFINITION:

- ◆ A team of clinicians who bring critical thinking skills to the bedside (or wherever it's needed).
  - The Rapid Response Team Task Force oversees and coordinates the functioning of the Rapid Response Team.
  - Members of the Rapid Response Team consist of:
    - Managers of all inpatient units
    - Chief Nursing Officer
    - Manager Respiratory Care
    - Representative from the Emergency Services
    - Representative from CQI
    - Representative from Lab
    - Nurse educators

### CIRCUMSTANCES:

#### *Criteria/Rationale for Call:*

Resp. Distress/Threatened Airway/Change in Breathing Pattern	Acute Change in HR/BP or Chest Pain	Acute Change in LOC	Decreased Urine Output	Miscellaneous Observations
RR > 30	BP < 90 Symptomatic	Decreased LOC	UO <50 ml in 4 hrs	Associate/Family Concern
RR < 8	HR < 40 Symptomatic	New Onset Confusion	Hemodynamic Instability	Failure to respond to TX
O <sub>2</sub> Sat < 92% or Acute $\sigma$ despite O <sub>2</sub>	HR > 130 Symptomatic	Slurred Speech	Failure to respond to TX	Physician Request
Failure to respond to TX		Seizure Activity		Physician availability delay
				Temp Change

### HOW TO CALL THE RAPID RESPONSE TEAM:

- ◆ Call 7000
- ◆ Identify yourself
- ◆ Tell the Operator to call "Rapid Response Team 5 South".

The Operator will:

- Page over head "Rapid Response Team 5 South"
- Activate pagers for:
  - Administrator Director XXX-XXXX
  - Respiratory Care XXX-XXXX

The Administrative Director, Charge Respiratory Therapist and lab will respond immediately to the floor.

◆ Protocol

- Each discipline will follow pre-approved protocols for providing care to the patient.
- The Rapid Response Team Record will be faxed to XXX-XXX upon completion.
- The Rapid Response Team Record will be placed in the patient's medical record.

NOTE: The front side of the record becomes a part of the permanent record. The back side of the form is for information only and will not be scanned into the permanent record.

**PATIENT/FAMILY ACTIVATION OF THE RRT:**

Patient/family members may notice a change of concern in the patient's condition and request a consult by the Rapid Response Team.

To access the Rapid Response Team:

1. Notify your nurse and ask for the Rapid Response Team –OR—
2. Call the hospital operator (dial zero) yourself and request the Rapid Response Team and provide the patient's room number.

**RESPONDING TO CHANGES IN CONDITION AT THE INDIANAPOLIS CENTER:**

- Indianapolis Center Nurse will Activate the Rapid Response Team by:
  - Call 7000
  - Identify yourself and your nursing unit
  - Ask the Operator to call for the "Rapid Response Team" to your nursing unit
- The Operator will:
  - Page over head "Rapid Response Team" to appropriate nursing unit
  - Activate pagers for:
    - Administrative Director XXX-XXXX
    - Respiratory Care XXX-XXXX
- The Administrative Director, Charge Respiratory Therapist and lab will respond immediately to the paged nursing unit
- Security associate will meet RRT at the entrance to the Indianapolis Center
- Appropriate protocol will be initiated and physician contacted as condition warrants
- Patients exhibiting a need for emergent medical treatment will be transported to the Emergency Department via city ambulance activated by calling "911".
- Patient/family may activate the Rapid Response Team by:
  - Notify your nurse and ask for the Rapid Response Team –OR—
  - Call the hospital operator (dial zero) yourself and request the Rapid Response Team and provide the patient's room number.
- Several framed Rapid Response Team informational posters will be posted on the nursing units.